

Quality Policy

McPherson Window Cleaning provides cost effective quality cleaning services including domestic, commercial and high-rise window cleaning, roof and gutter cleaning and pressure cleaning that comply with a Quality Assurance Management System based on the requirements of AS/NZS ISO 9001:2015.

All employees of McPherson Window Cleaning are responsible for the quality of their work and as such have the authority to prevent defective service from reaching the client by any suitable means.

We are committed to maintain our reputation for excellence by:

- Providing clients consistency in service delivery that is of high quality and conforms to contractual, legislative and other applicable requirements
- Implementing and maintaining a quality management system accredited to the requirements of ISO9001 standard.

We are committed to the process of continuous improvement and, for this purpose, we shall set meaningful objectives and targets and continually monitor our performance.